



# Adult Safeguarding Annual Report

Safeguarding Enfield update on 2020-21  
And priorities for 2021-22

March 2021  
Version 1.0

## Safeguarding Enfield Priorities 2021-22

### Introduction:

This report presents the priorities for the Safeguarding Enfield Partnership for 2021-2022, as well as an update on the work over 2020-21. These areas are published in the Safeguarding Enfield Annual Report, which includes actions and priorities for both adult and children's safeguarding.

The Safeguarding Enfield Partnership brings together organisations which work across Enfield to ensure there are effective arrangements in place to safeguard adults at risk, children and young people. The Partnership plays a crucial role in: the prevention of abuse; quality assuring responses to concerns; and ensuring system improvements are being made when tragic incidents occur.

In this report, we present the progress made against the Safeguarding Adults Strategy 5-year plan alongside the priority areas for the coming year. For our Children's Safeguarding Partnership, we are building on the progress of our first year under the new statutory arrangements, where the Police, Health, and Local Authority have shared responsibility for the safeguarding of children and young people. The main requirements for the Safeguarding Children Partnership have been defined in Working Together 2018.

These priorities have been developed to ensure we take steps towards **our vision of:**

**“a community where adults at risk, children and young people can live free from abuse and harm; a place that does not tolerate abuse; where we all work together to stop abuse happening at all, and where we all know what to do if it does take place.”**

Please note:

These priorities will be agreed by the Safeguarding Adults Board and Safeguarding Children's Partnership Executive Meeting respectively. The final version will be published as part of the Safeguarding Enfield Annual Report 2020-21.

## Safeguarding Enfield Priorities 2021-22

### Safeguarding Priority 1 – Prevent Abuse

Sa	What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
			Community Awareness Raising		Impacted by Covid	Continue work on website.
	What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
	<p>Work with people alleged to have caused harm to prevent further abuse</p> <p>(Adults)</p>	<p>Identifying and working with people who will benefit from support and intervention.</p>	<p>Enfield has been selected to be part of National project working with adult service users who are have alcohol dependency.</p>	<p>Evaluation of the programme by professional, and through customer feedback.</p>	<p>A pilot scheme for Rise Mutual, a behavioural change programme for those who perpetrator domestic abuse was run between November 2020 and March 2021. This was funded by the National Probation Service, Children’s Services, Adult Social Care and the Community Safety Unit.</p> <p>Enfield continues to work with Alcohol Change UK on developing guidance around this important topic. Workshops were held in late 2020 and further training sessions are being developed for 2021.</p>	<p>Evaluation of the outcomes of this service are taking place at the moment and will determine future plans.</p> <p>Due to COVID-19 delaying some work on the Alcohol Change Project, this will be continuing into 2021/22. The final version of the guidance will be available shortly and the Safeguarding Adults Board will look at recommendations made.</p> <p>Multi-disciplinary training sessions on alcohol and addiction will also take place in the first half of 21/22.</p>
	<p>Raise awareness of exploitation of adolescents to wider partnership</p> <p>(Children)</p>	<p>Ensure Safeguarding Adolescents from Exploitation strategy action is overseen by Vulnerable Young People Activity Group. Ensure on-going awareness on website, in newsletter and through events</p>	<p>Modern Slavery conference in May; London Modern Slavery conference; Modern Slavery and Adolescent Exploitation on newsletter. Specific section to be built on website. Deliver a conference for local businesses and third sector organisation by March 2020.</p>	<p>Feedback from Safeguarding Ambassadors, Independent Scrutineer, and attendees of events.</p>	<p>Serious Youth violence event highlighted the work being done to tackle issue as well as providing an overview to the Public Health approach</p>	<p>Further information sharing through social media, website and newsletter working in partnership with Safeguarding Ambassadors.</p>

## Safeguarding Enfield Priorities 2021-22

### Safeguarding Priority 1 – Prevent Abuse

### Safeguarding Adults Priority 2 – Protecting Adults at Risk, Children and Young People

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
Make sure our community knows how to recognise and report abuse  (Adults and Children)	Raise awareness about our Adult abuse line, online resources, and different types of abuse through our marketing and community engagement activity.	Improvements to website; social media. Highlighting how to recognise abuse. Audio tools for people with visual impairments.	Attendance and feedback from community activity and visits to website.	Impacted by COVID. Website launched and videos loaded.	Safeguarding Champions network to be established to take messages into community.
Make sure professionals are appropriately trained, with a focus on Making Safeguarding Personal  (Adults)	Ensure partners and providers have trained professionals to the required level of safeguarding. Everyone who works with adults at risk should have safeguarding adults basic training, which includes: different types of abuse, including hidden or under reported abuse such as Modern Slavery, Domestic Abuse, Female Genital Mutilation, and details of what to do to report concerns.	Multi-agency training programme based on learning from reviews; and wider statutory changes: focus on Mental Capacity; substance misuse.	Attendance and feedback from training sessions.	Modern Slavery conference online – awareness sessions delivered to over 450 delegates across the partnership  Multi-agency training programme focussing on PREVENT, Reducing Parental Conflict and Substance Misuse and Hidden Harm.	Multi-agency training plan is overseen by practice improvement group – includes: LADO, Missing children, Parental Mental Health.  Pool of trainers to be developed.
Develop ways to help people protect themselves from abuse and harm  (Adults)	Paper and online factsheets; information videos; and links to organisations that can help (e.g. for fraud, home security).	Stay Safe Factsheets to be relaunched; and audio versions made.	Downloads of factsheets; visits to page.	These are on the website.	To be developed further with Safeguarding Champions and Ambassadors once the network is established.
Develop online tool to make sure everyone knows how to access or make referrals to different services (Adults)	Update website with new tool; this will also make sure that as partner organisations change, once updated, other agencies will still know who to contact and what everyone does.	Website section will highlight key services and signpost to MyLife, Childrens Portal and Local Offer webpages.	Hits on website, improved referrals, feedback in audits.	Contact list proposed and Intranet site feasibility undertaken.	
Ensure there is effective multiagency analysis of data/ information to understand current and emerging risks  (Adults and Children)	Develop work of Insights Activity group to explore current data and methods to create an effective local picture.	Focussing on exploitation data held in different partner organisations, provide a view of risks around transition and the effectiveness of interventions	Analysis product completed, and response options identified.	Insights group undertaking this- focus has been on transition, CP, MH and violence data.	More analysis of Safeguarding Adults data – conversation rates. More work to understand who is and isn't in contact with us. Ethnicity analysis.

## Safeguarding Enfield Priorities 2021-22

### Safeguarding Adults Priority 3 – Learning from experience

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
<p>Check that the way we are managing safeguarding is working properly</p> <p>(Adults and Children)</p>	<p>We have regular checks and an annual adults independent audit and we will work with our neighbours. Checks will include: the user experience and applying the Making Safeguarding Personal approach. We will also work with neighbours to develop consistent London-wide assurance framework, and thresholds. We also conduct the Statutory Section 11 audits for children safeguarding.</p>	<p>Safeguarding adults Assurance (SAPAT) tool will confirm key safeguarding features are present in organisations; Partner updates and data at each Safeguarding Adults Board. Section 11 will take place, with input from Safeguarding Ambassadors</p>	<p>Audit reports (including Section 11) and confirmation from partners of the actions they have taken.</p>	<p>Completed and included feedback from safeguarding ambassadors of their meetings with the Executive Safeguarding Partners.</p>	<p>Will review learning.</p>
<p>Learn from the advice of our Service Users, Carers and Patients</p> <p>(Adults)</p>	<p>Implement learning from Quality Checkers; ask people who have been through a safeguarding process about their experience and make improvements where necessary.</p>	<p>Include feedback of Service users who have had safeguarding enquiries as part of audit processes. (Question introduced on system in 2019/20)</p>	<p>Partners' confirmation of the action they have taken to address issues in feedback.</p>	<p>In July 2019, quality checkers produced friends and relatives feedback report from July 2020 that was shared with the NCL After Action Review.</p>	<p>Quality checker calls to friends and relatives to continue</p>
<p>If things go wrong, review what happened and learn lessons</p> <p>(Adults and Children)</p>	<p>Identified in Care Act, and Working Together 2018, we have to undertake Reviews, learn lessons, and make system improvements</p>	<p>Continue to work on publishing SARs , and local learning reviews and analysing learning opportunities based on recommendations.</p>	<p>Audits feedback, data.</p>	<p>Three SAR action plans used to develop</p>	<p>Process being reviewed.</p>
<p>Learn from the experiences of other local authority areas</p> <p>(Adults)</p>	<p>We work with our neighbouring boroughs to learn lessons together. We share our lessons from reviews and will work on checks together.</p>	<p>Continue to work closely with Safeguarding Adults Boards of North Central London area – Barnet, Haringey, Islington and Camden. Commitment to share spaces at SAR learning events.</p>	<p>Annual review and audits to identify improvements based on learning from other boroughs.</p>	<p>COVID impacted – much of the learning is a London level – eg. Insights work by ADASS.</p>	<p>Continue with regional analysis participation and share Enfield analysis approach about who hasn't contacted services during lockdown.</p>
<p>Improve sharing of learning between adults and children's safeguarding</p> <p>(Adults and Children)</p>	<p>Establish Practice Improvement Activity group by September 2019. Ensure discussions relating to children's and adult's issues are influencing improvements.</p>	<p>Practice Improvement group has received feedback on 1 Children LLR, and at April meeting will input on recommendation of Safeguarding Adults review.</p>	<p>Group established and has met. Terms of reference agreed. Minutes from meetings.</p>	<p>Practice Improvement meeting considers adults and childrens reviews and provides the opportunity to learn across both areas</p>	<p>Joint meetings to continue.</p>

## Safeguarding Enfield Priorities 2021-22

### Safeguarding Adults Priority 4 – Supporting Services Improvements

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
Ensure we have effective arrangements in place to intervene when provider quality drops below expected standard (Adults and Children)	Support Enfield services to improve, due to quality standards, whenever possible.	Provider Concerns policy being reviewed and relaunched.	Number of Provider concerns/ improvement processes and key issues addressed.	During lockdown, providers were contacted regularly to offer support.	Provider Concerns policy will be reviewed. Infection Control action plans will be developed to support all providers, learning lessons from last year.
Ensure partners share information and intelligence about poor quality services (Adults)	Ensure there are arrangements in place to share information properly about services so that partners can act quickly to respond to unsafe services.	More detailed data analytics to be introduced into meetings.	Regular meetings with partner agencies and evidence of actions.	Safeguarding Information Panel meetings continued through the year.	Safeguarding Information Panel meetings to continue
Online space for providers (Adults)	Develop online presence to share information, policies and best practice with providers to ensure organisations have tools they need to improve.	Develop Safeguarding information for providers as part of new website.	Traffic on website; download of resources.	This has been set-up on MyLife. Including information such as infection controlling, public information, and the Winter Plan.	The web space will continue to be updated in line with government guidance.
Consistent policies with neighbouring boroughs (Adults)	Make sure Enfield has clear and consistent policies with neighbouring boroughs which represent best practice in all areas.	Safeguarding Adults Partnership Assurance Tool (SAPAT); London wider exercise will be conducted. Continued participation in National work on defining and recording enquiries.	Audits, and data analysis will confirm consistence of practice	North Central London meetings and work have been impacted by COVID. We have shared information about assurance activities of the Safeguarding Adults Board.	Continue to work across London around the COVID analysis. Undertake SAPAT.
Ensure the voices of children and young people, as partners and scrutineers, are built into our Safeguarding Partnership work (Children)	Recruit 8 children and young people to scrutinise and develop our arrangements.	8 young people will be providing feedback on Scrutiny of safeguarding children's arrangements (incl. Sect 11).	At least 8 young people recruited and working with us on projects (website, Section 11 audits).	10 Safeguarding Ambassadors recruited and training programme co-produced. Ambassadors met with the Safeguarding Partners and were part of the Section 11 process.	Next cohort of Ambassadors to be recruited. Work on Voice of the Child short film as identified by in Section 11 work.